

The Role of the Respiratory Therapist in Stand-Alone Emergency Departments



What is CMC-Waxhaw?

Free-Standing 24/7 Emergency Department

- Staffed by board-certified emergency medicine physicians
- 8 private treatment rooms/
trauma room/
2 observation rooms
- Access to advanced diagnostic imaging & laboratory services



Where we are

CMC-Waxhaw
2700 Providence Road South
Waxhaw, NC 28173



CMC-Waxhaw
A Facility of Carolinas Medical Center-Union

More Than An ER

Healthcare Pavilion = Comprehensive Care

- Outpatient imaging
 - CT
 - Ultrasound
 - X-ray

- Outpatient laboratory services



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More Than An ER

Healthcare Pavilion = Comprehensive Care

- Three-story medical office building
 - Family Medicine
 - Internal Medicine
 - General Surgery
 - OB/GYN
 - Pulmonary
 - Pediatrics



Dispelling the Myth

Patients' and Physicians' Guide to Services		
Type of Service	CMC-Waxhaw Emergency Services	Urgent Care Centers
Ability to treat and stabilize all emergencies	YES	Usually just fast track services
Open 24/7, 365 days a year	YES	NO
Full Diagnostics - CT scanner, ultrasound, digital X-ray	YES	NO
Observation beds with monitoring by emergency staff	YES	NO
Full diagnostic laboratory services	YES	NO
Physicians board certified in emergency medicine	YES	Sometimes
On-call medical specialists available for consultation	YES	NO
Private treatment rooms	YES	Sometimes
Emergency and helicopter transport services	YES	Probably NOT
Direct access to trauma services at Carolinas Medical Center facilities	YES	YES
Seamless transfer of diagnostic and patient data between CMC-Waxhaw and CMC hospitals	YES	NO
Bedside registration for convenience and privacy	YES	NO
Accepts most insurance	YES	Probably NOT



Why Western Union County?

Staying true to CMC-Union's mission...

To make a positive contribution to the health of the people we serve by continually improving the quality and accessibility of our services.

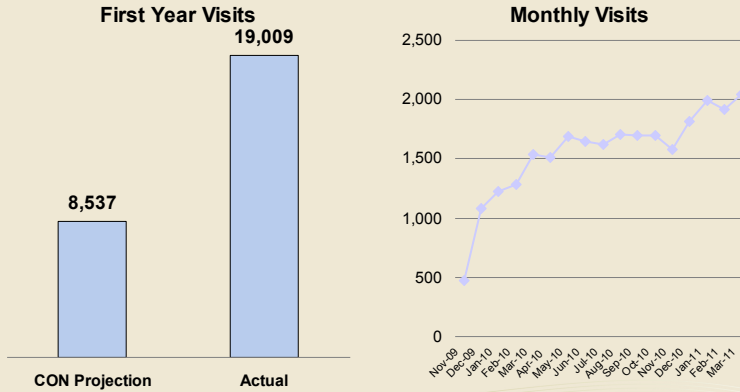


Why Western Union County?

- Travel time to an ER (20+ minutes)
- Most people who come to a hospital do not need hospitalization
- Need for local outpatient services and more primary care physicians and specialists
- Healthcare pavilions can be built at less cost than a community hospital

Proven Success

CMC-Steele Creek opened on November 17, 2009 and has exceeded all expectations and projections to date.



What we bring to the team



Our Role

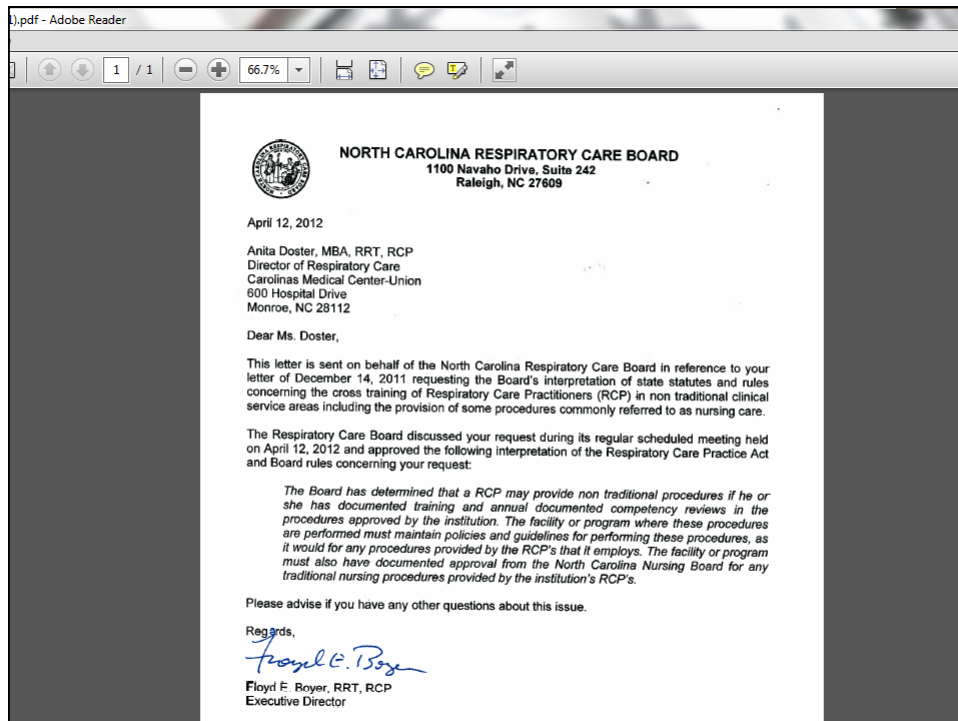
1. Provide all Respiratory related procedures
2. Greet the patient
3. Assist in the triage
4. Provide IV access
5. Obtain EKG' s
6. Obtain Blood work; POC testing
7. Splinting / Casting / Slings of injured site, Educate and apply crutches
8. Visual acuity
9. Sitter for the High Risk patients
10. Orthostatic Blood pressures / Throat Cultures / Urine cultures
11. Restocking / Room set-up

What the NCRCB says

Dr. Coyle reported that the committee met on March 13, 2012 to review the following:

Discussed a request from Anita Doster, RCP of CMCUnion, to allow RCP' s to perform IV' s and other duties.

This is for the free standing ER' s that CMC has established in satellite areas. The committee recommends that the Board approve an Interpretative Letter to be sent to Ms Doster. This letter has been received and states RCP' s are allowed to perform these procedures as long as they have been educated and demonstrated competencies for these procedures.



Greeting / Welcoming

- Called after the initial registration has been completed
- Welcome the patient
- Perform Visual inspection / assessment



Triage

- Assist the RN with triaging the patient



Phlebotomy

obtain routine blood work



EKG' s

- Code STEMI' s
- Any Cardiac concerns
- Difficulty breathing / SOB
- Palpitations



Orthopedics

Splints

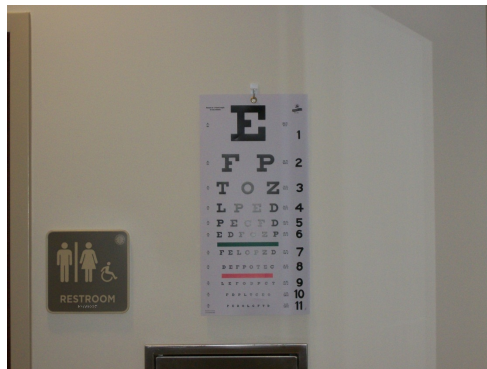


Slings / Crutches



Visual Acuity

- Any eye injury
- Vision screenings



High Risk Sitter

- Psych Patient
- Criminal behavior
- Death



Throat Cultures

- Strep Throat
- RSV



Urine Cultures

- Infection -
UTI's
- Pregnancy
Test



Orthostatic BP' s

- Lying flat
- Sitting up
- Standing



Room Set-up

- Restock supplies
- Clean and disinfect room
- Restock linen



Specialty Training

- RRT
- ACLS
- NRP
- PALS
- ENPC (Emergency Nurse Pediatric Course)
- TNCC (Trauma Nursing Core Class)
- How to become a Totally Responsible Person
- Nonviolent Crisis Intervention
- Decon Training

The Waxhaw Difference

Customer Service

- Personalized care
- Five-star experience
- Family friendly extended hours
- Community approach



The Waxhaw Difference

Commitment to Community

- Health education classes
- Participation in community events
- Partnerships with local businesses
- Community room availability
- Artwork from local artists



Where to we go from Here

1. Instituting this model in all stand alone settings?
2. Instituting this model in the Hospital settings?
3. Having RCPs in urgent care's?
4. Employee Satisfaction (schedule)
5. ????



Questions, comments, discussion



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